Oregon Tilth Class Cancellation Policy

The following cancellation policy shall apply to Classes offered by Oregon Tilth, Inc.

- 1. If written notice of cancellation is received:
 - At least 14 business days in advance of the class, the Customer is entitled to a refund of its payment less a \$25 processing fee,
 - Between 14 business days and seven business days in advance of the class, the Customer is entitled to a full class credit that must be used for another class offered by Oregon Tilth, Inc. within one year of the date of the original class.
 - Customer is not entitled to a refund or class credit if less than seven business days advance written notice is given.
- 2. Oregon Tilth, Inc. reserves the right to reschedule or cancel the date, time and location of a class at any time, including replacing personnel who may be scheduled to deliver the training. In the event a class is cancelled, the Customer is entitled to a full refund.
- 3. If a class is cancelled by Oregon Tilth, Inc. due to circumstances beyond its reasonable control (e.g. weather, natural disaster), the Customer is entitled to a full class credit that must be used within one year of the date of the original class for another class offered by Oregon Tilth, Inc.