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## **Update regarding remote inspections due to COVID-19**

We want to share an update on actions we're taking to provide our services while protecting you, inspectors and our communities during the COVID-19 pandemic:

### For current certified clients:

- Full on-site inspections remain suspended. Your certification status is not impacted by postponement of inspection.
- We will now conduct two versions of remote inspections:
  - A remote-only audit of records, interviews, and visual inspection.
  - A hybrid audit combines a virtual review of records and interviews with a limited on-site inspection of the physical location(s) following clear safeguards to ensure the safety of all participants.
- Each client will undergo an assessment to confirm the ability to use remote technology for the virtual audit. The inspection is also dependent on our capacity to send a qualified local inspector for the on-site inspection.
- For remote-only audits, a future follow-up on-site inspection may be required.
- Due to current restrictions, timelines for OSP changes requiring an on-site inspection cannot be guaranteed.

### For first-time certification applicants:

- We continue to accept new applications for certification.
- Full on-site inspections remain suspended until further notice.
- However, the launch of our hybrid remote/on-site inspection enables us to move forward with the certification of many new applicants.
- A hybrid audit combines a virtual review of records and interviews with a limited on-site inspection of the physical location(s) following clear safeguards to ensure the safety of all participants.
- Each applicant will undergo an assessment to confirm the ability to use remote technology for the virtual audit. The inspection is also dependent on our capacity to send a qualified local inspector for the on-site inspection.

We're committed to do everything we can to support your certification, and you, during this challenging time. Thanks for your patience and understanding. Our hearts are with you.

Sincerely,  
The Team at Oregon Tilth